

# Shop Terminal

The shop's fixed workstation sits behind your counter, directly connected to the station's public and commercial networks. It serves as the official face of your business — persistent, closely monitored, and fully accessible to station administration. From here, you oversee the day-to-day operations of the shop: tracking arriving ships, stocking for their needs, responding to official requests, and maintaining your public reputation. The terminal's design is strictly structured and entirely transactional, with every action you take recorded as part of the permanent station log.

## Docking Registry

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Provides a live manifest of ships currently docked or scheduled to arrive. Displays key details to help you anticipate the type of customers and goods they may be seeking.

- Ship Name
- Faction or Operator (if public)
- Advertised Purpose (fuel, research, layover, trade)
- Passenger/Crew Count
- Origin and Destination (or "Classified" if hidden)
- Docking Duration (ETA until departure)
- Key Notes (e.g., carrying survey team, livestock in cargo, crew on shore leave)

## Station Bulletin Board

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A community and news feed for the station, containing information and opportunities that can affect customer traffic or demand.

- General announcements (maintenance, dock closures, market days)
- Trade offers (requests for specific goods or quantities)
- Events (research symposiums, dock races, faction celebrations)
- Rumors (smuggler sightings, nearby anomalies, political tensions)

## Shipment Management

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Tracks the status of your ordered stock and special deliveries, helping you plan your store's displays and respond to supply issues.

- Incoming shipments (ETA, source, quantity)
- Backordered or missing items
- Special rare-item shipments linked to Patron requests
- Rush order option for faster delivery at extra cost

# Secure Comms

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A channel for official communication with key characters who cannot visit in person. Mostly used for business matters and station-recorded correspondence.

- Receive formal messages from Patrons or Locals about orders or product needs
- Story updates or event invitations that are part of station records
- Product requests sent remotely
- Optional reply function for professional responses

# Customer Reviews

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A station-maintained record of customer feedback **specific to your shop**. These reviews form part of your ongoing business profile and are viewable only through your own business tools — they are not part of a wider public directory of other shops.

- **Star Ratings & Comments:** After visiting, customers may leave a rating and short comment. These entries are tied directly to your business record.
- **Positive Impact:** Higher ratings improve your reputation, draw increased traffic, and can influence which ships or customer types visit.
- **Negative Impact:** Lower ratings reduce trust, discourage certain visitors, and may lower daily foot traffic.
- **Persistent Record:** All past reviews remain visible in your log, creating an ongoing track record of performance.
- **Driver for Engagement:** Encourages keeping displays stocked, arranging good flow, and maintaining a positive customer experience to influence future feedback.

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